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TAPI
TECHNOLOGY & API SERVICES

To: Mr. Ashay Mehta
Doctors' Analytical Labs

Letter of Appreciation

When we needed NDSRI testing in TAPI API product to support a regulatory deficiency letter response, our window was tight, 3 month, considering international logistics for API samples import to India. Doctors' Analytical Laboratories committed to that timeline and met it. They delivered validated LC-MS/MS data at the sensitivity our submission required, with complete documentation ready for regulatory review.

What stood out was the communication. Their team kept us updated at each stage, raised technical questions early, and turned around clarifications within a day. For a partner working across time zones, that responsiveness made a real difference.

We would not hesitate to rely on DALPL again for time-critical analytical work.

Sincerely yours,

DocuSigned by:
Alex Aliluiko
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Alex Aliluiko

Dir. Quality, TPO&C(D)MO,

TAPI

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